



Presentation from  
**2016 World Water  
Week in Stockholm**

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# Realizing the SDG's through Sanctions, Rewards and Learning from Experiences

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# Program

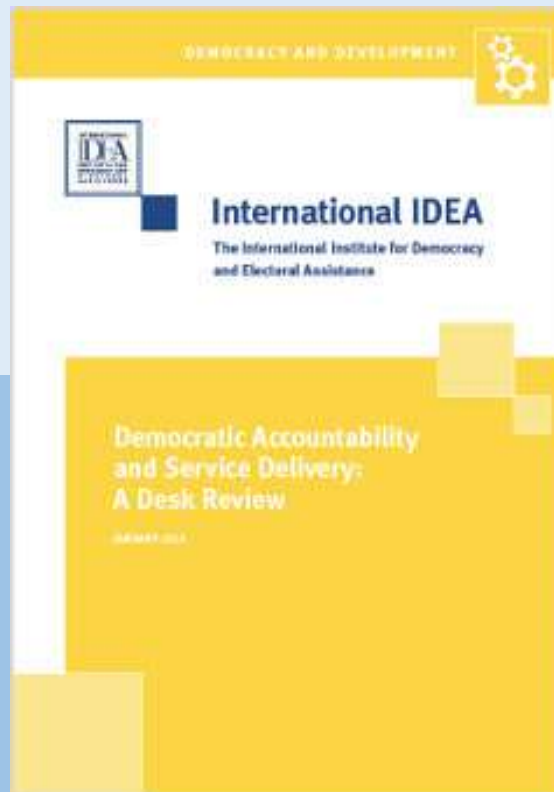
- 14:00 **Opening of session and introductions.**
- 14.10 **Short film on why accountability matters for development.**
- 14.15 **Experiences of using sanctions, rewards, and lessons learned for better service delivery on the ground presented by Sarah Polek, Program Officer, International IDEA**
- 14.25 **Short film on Forum Syd's work on social accountability in Kenya.**
- 14.35 **'Strengthening Community's Drivers of Change towards Realisation of Human Right to Water and Sanitation in Molo and Menengai West Wards of Nakuru County, Kenya',**
- 14.45 **Group discussions**
- 15.15 **Participants' takeaways, reflections and concluding remarks.**
- 15.25 **Closing remarks: Dr. Alejandro Jiménez, UNDP Water Governance Facility at the Stockholm International Water Institute**

Who is here today?



# Sanctions, Rewards and Learning

Enforcing democratic accountability in the delivery of health, education, and water, sanitation and hygiene



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# Adversarial vs Cooperative Accountability

Sanctions



Rewards



Learning



# Effective Enforceability is key to functioning Accountability

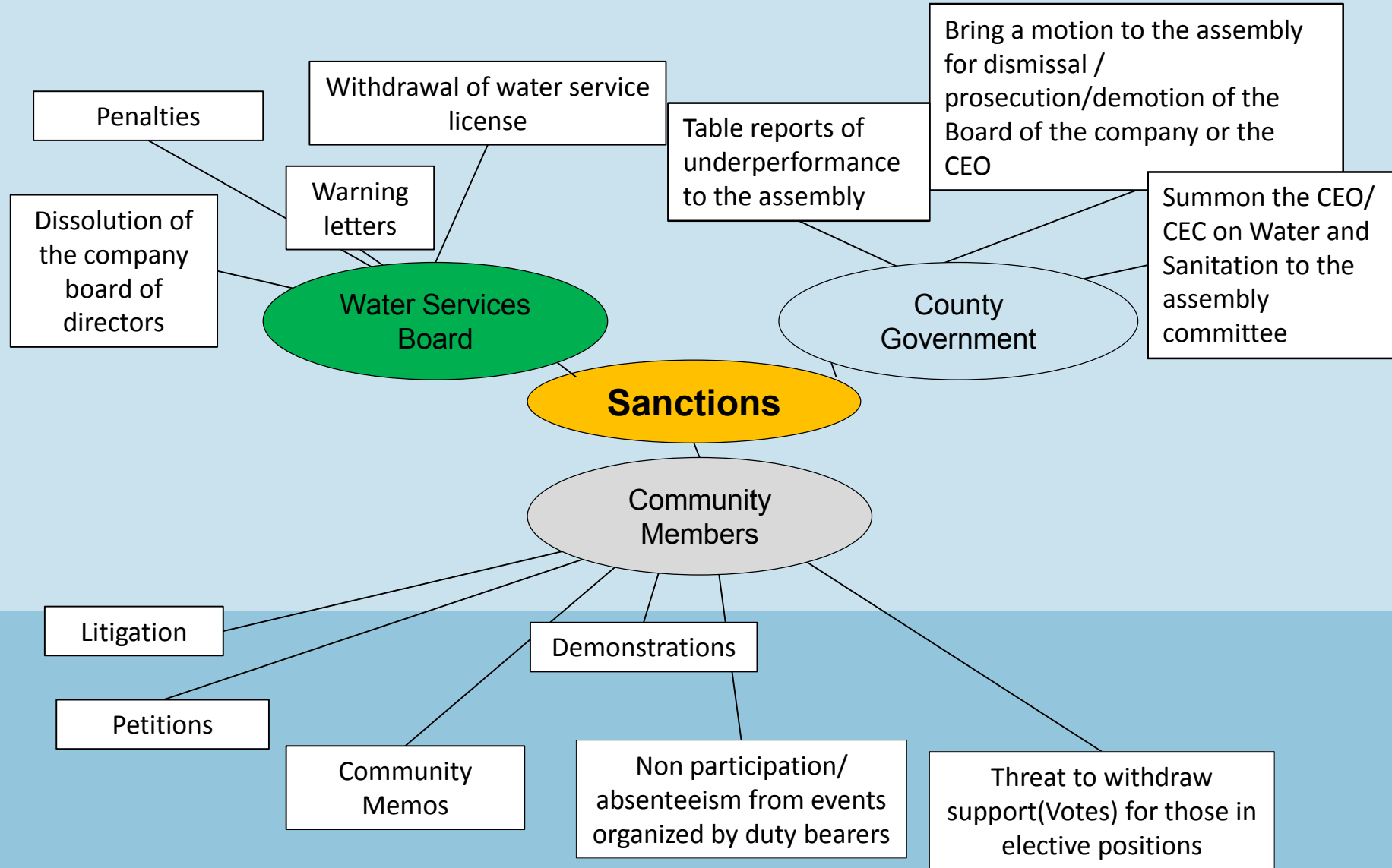
- Combination of different enforceability mechanisms
- Highly context specific
- Supported by strong and reliable institutions – formal and informal



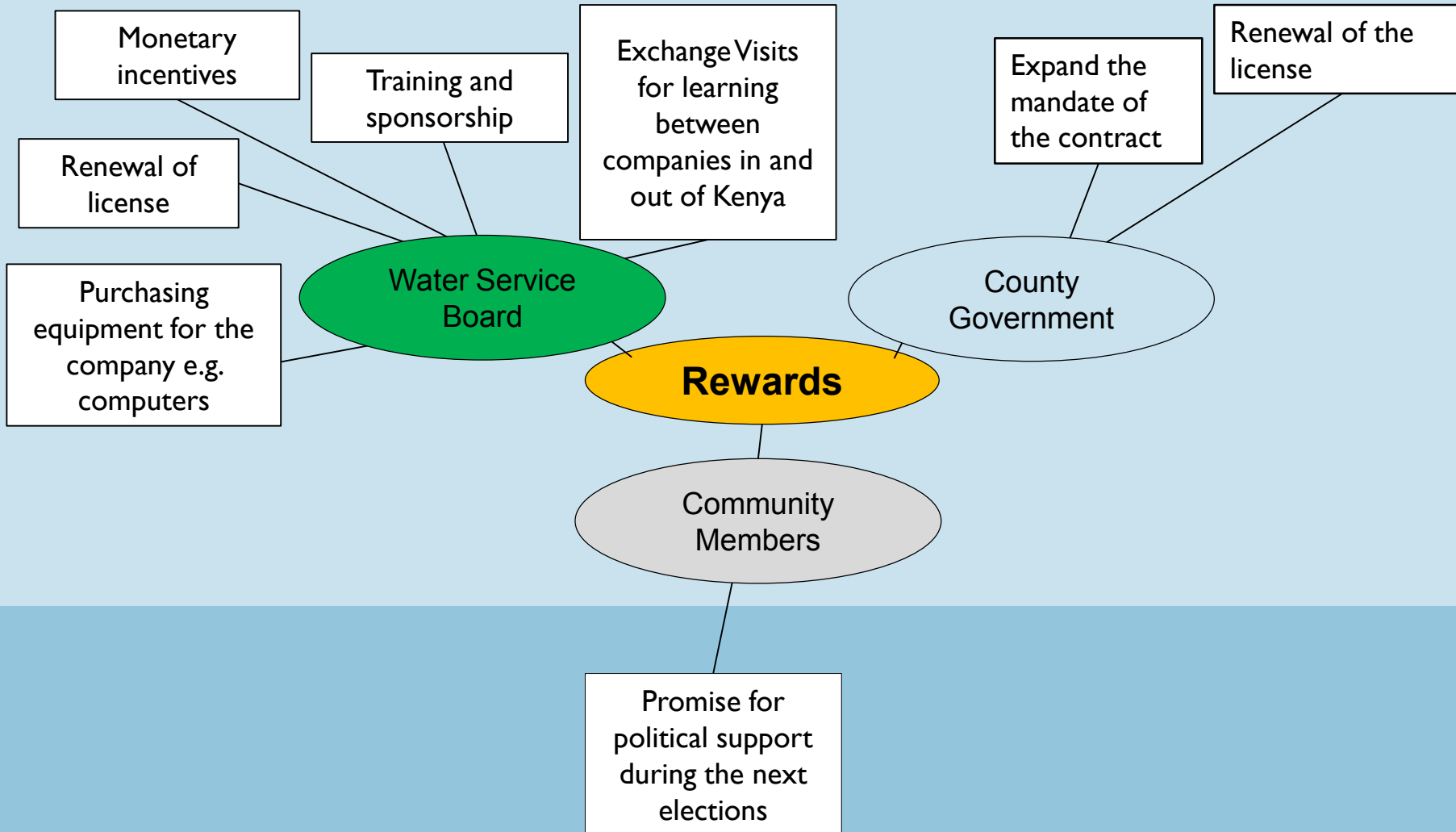


# **Strengthening community as drivers of change towards realisation of human right to water**

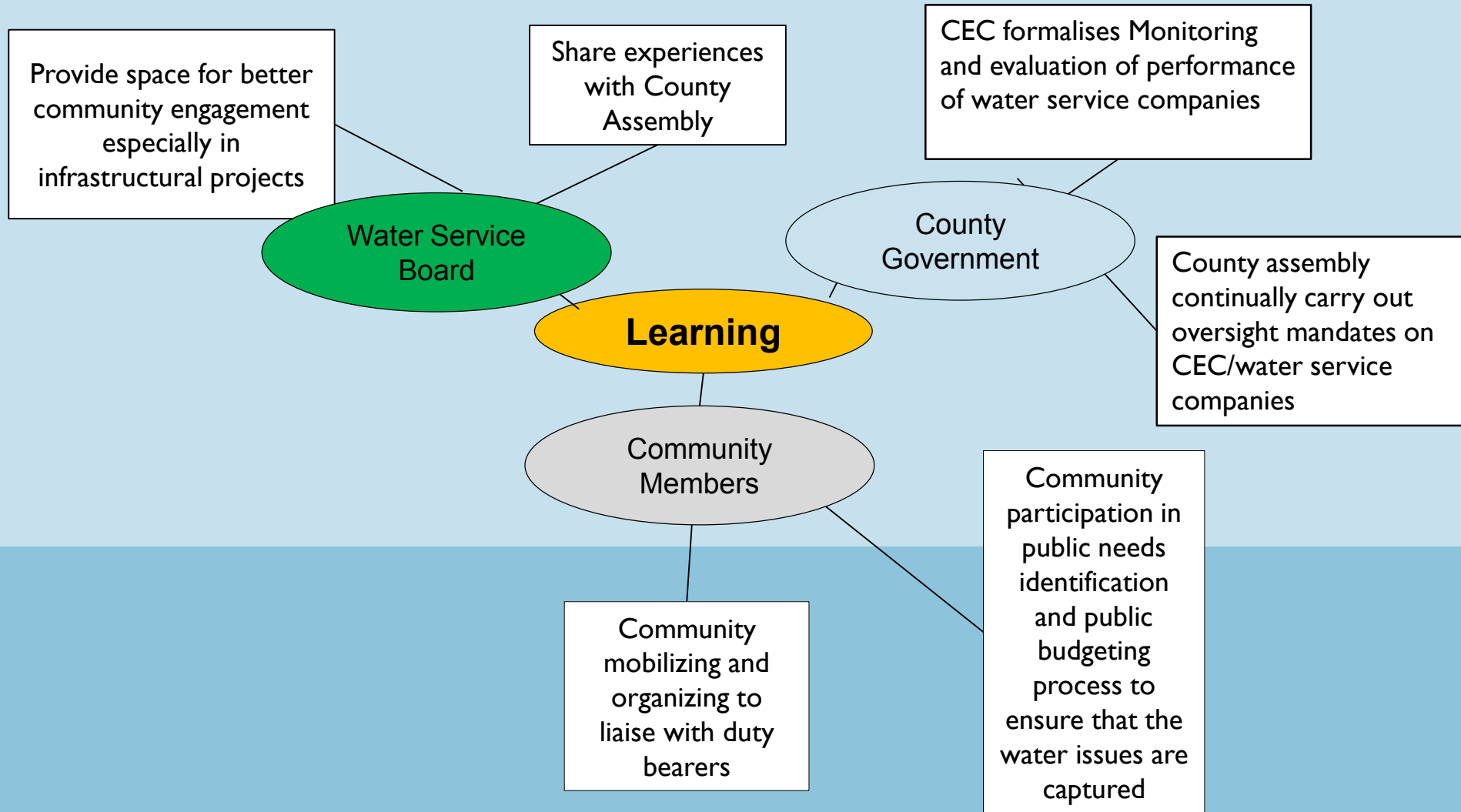
# When displeased with the service



# When pleased with the service



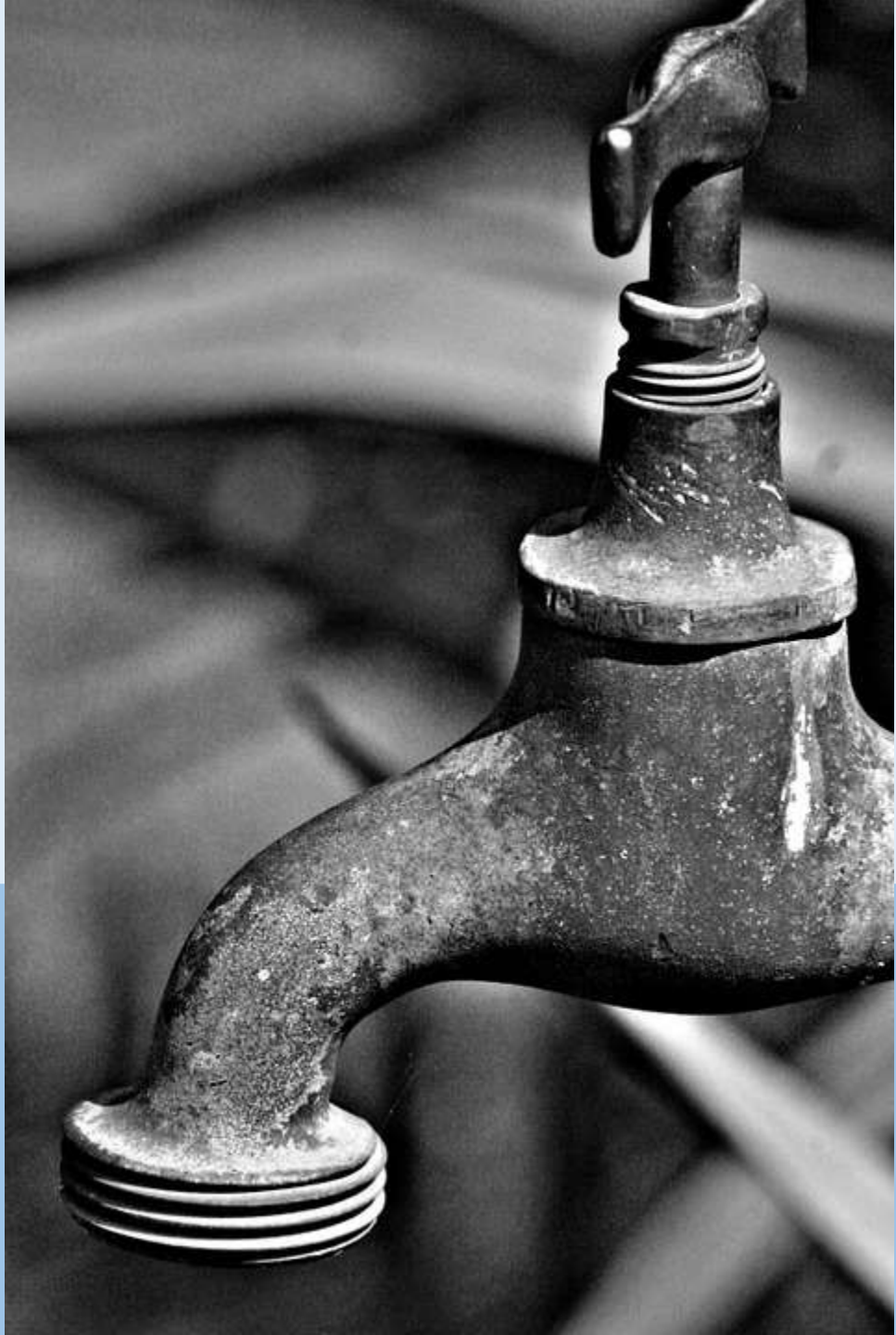
# What we have learnt over time



# Question time

In my experience, political leaders and service providers respond better to ... in managing delivery of services

- Corner 1. Sanctions
- Corner 2. Rewards
- Corner 3. Learning
- Corner 4. Other reflections



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