

# Improving community-scale wastewater system governance in Indonesia

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**UTS:ISF**  
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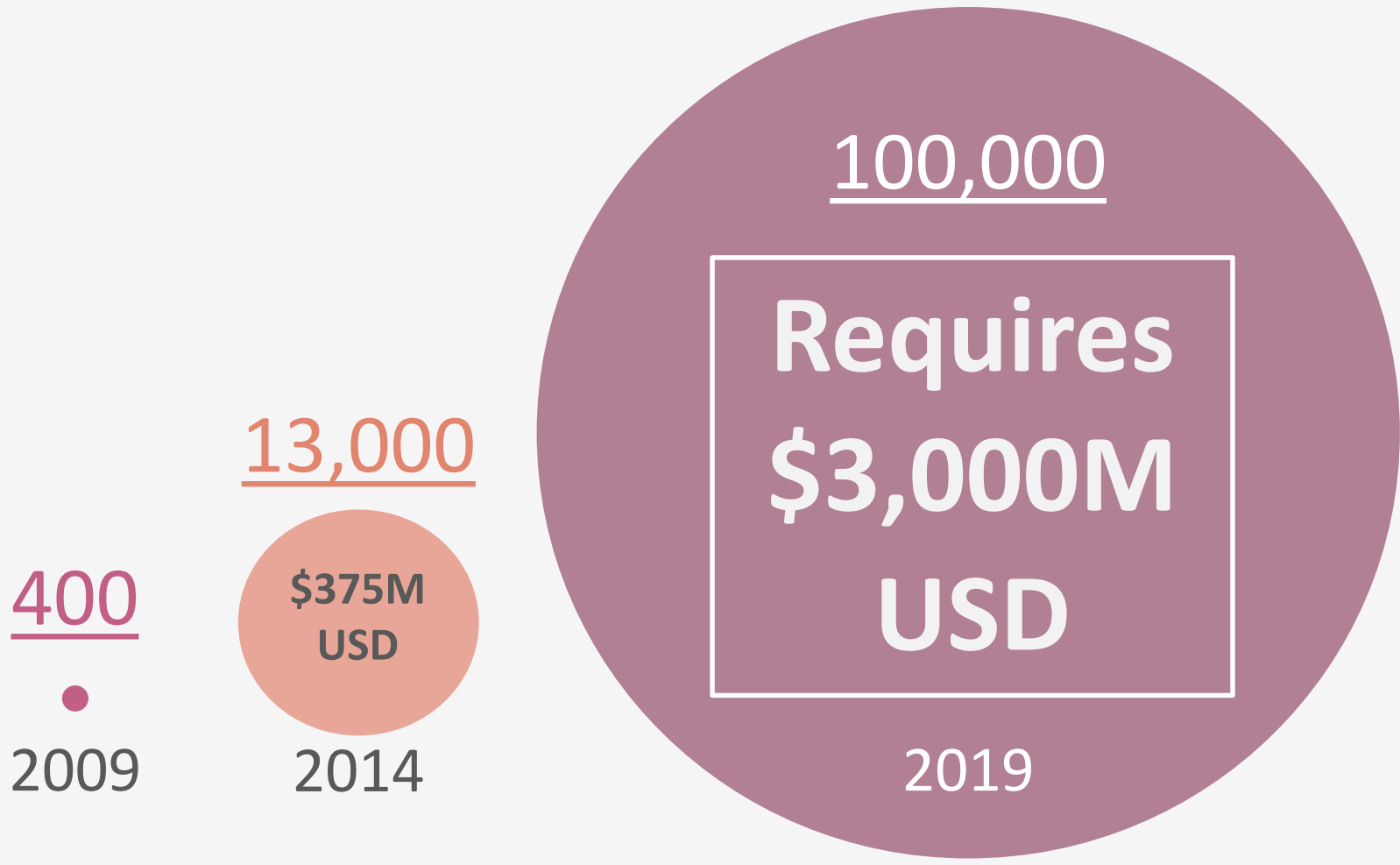
**BORDA** 



**Australian Aid** 

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Community scale sanitation is significant in Indonesia.



But what happens after construction?

Highly collaborative research.

What is effective governance?

Mixed method systemic inquiry

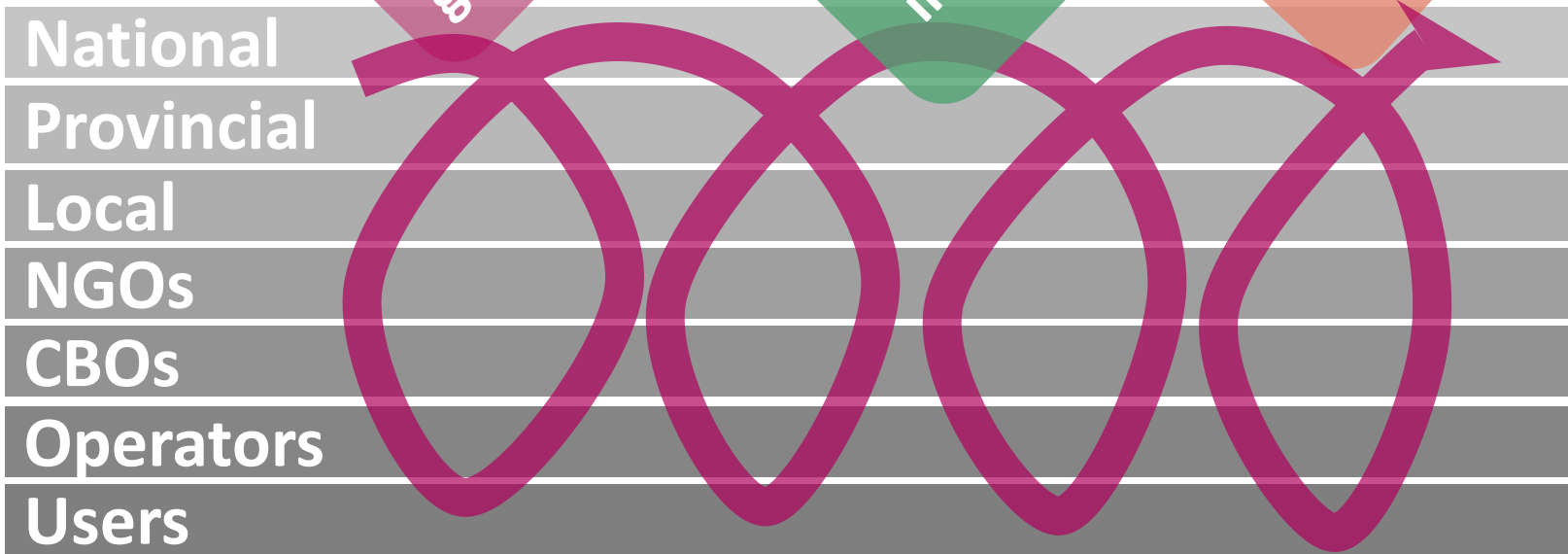
Innovative capacity building

Performance

Costs

Legal

Management



<http://communitysanitationgovernance.info>

A global practice scan revealed four interlocking elements for effective wastewater governance that proved useful in practice.

**Functioning  
technology:**

Ensuring the physical  
system delivers the  
service

**Sustainable financing:**

Sufficient ongoing  
revenue to cover all  
short and long-term  
operational cost  
elements

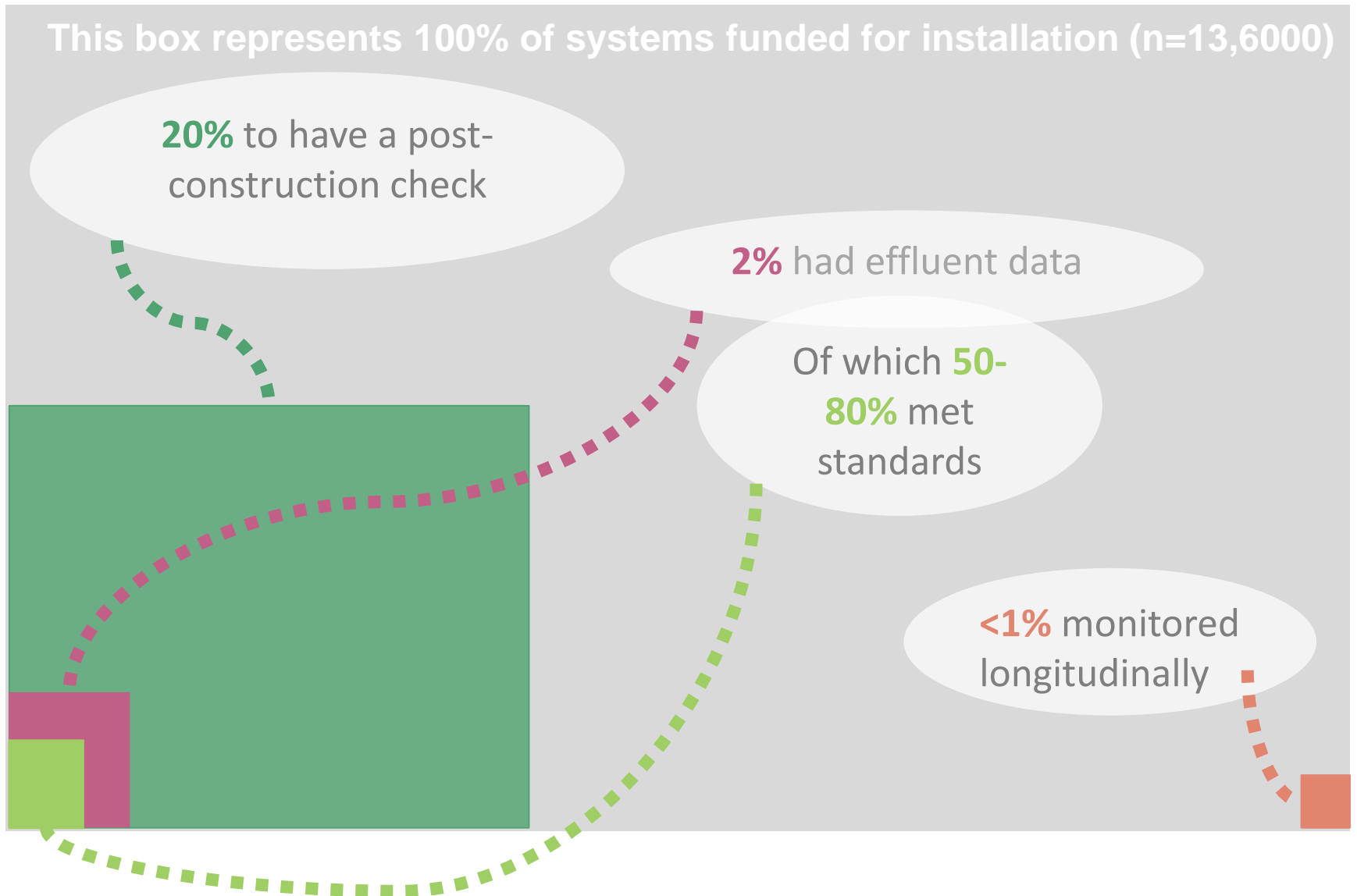
**Effective management:**

Accountable and  
equitable  
administration and  
decision making system

**Sustaining demand:**

Maintaining effective  
community demand for  
the service over time

# Little is known about the systems. **There is a disincentive for local government to monitor.**



Hazard from treated liquid effluent may be significant.

Pathogens in?

Pathogens  
leaving?

How much does  
it matter?



There are important practical gaps and misconceptions.

### Legally:

Local government is responsible because sanitation is defined as a mandatory, basic, concurrent service.

### In practice:

**Responsibilities**

?

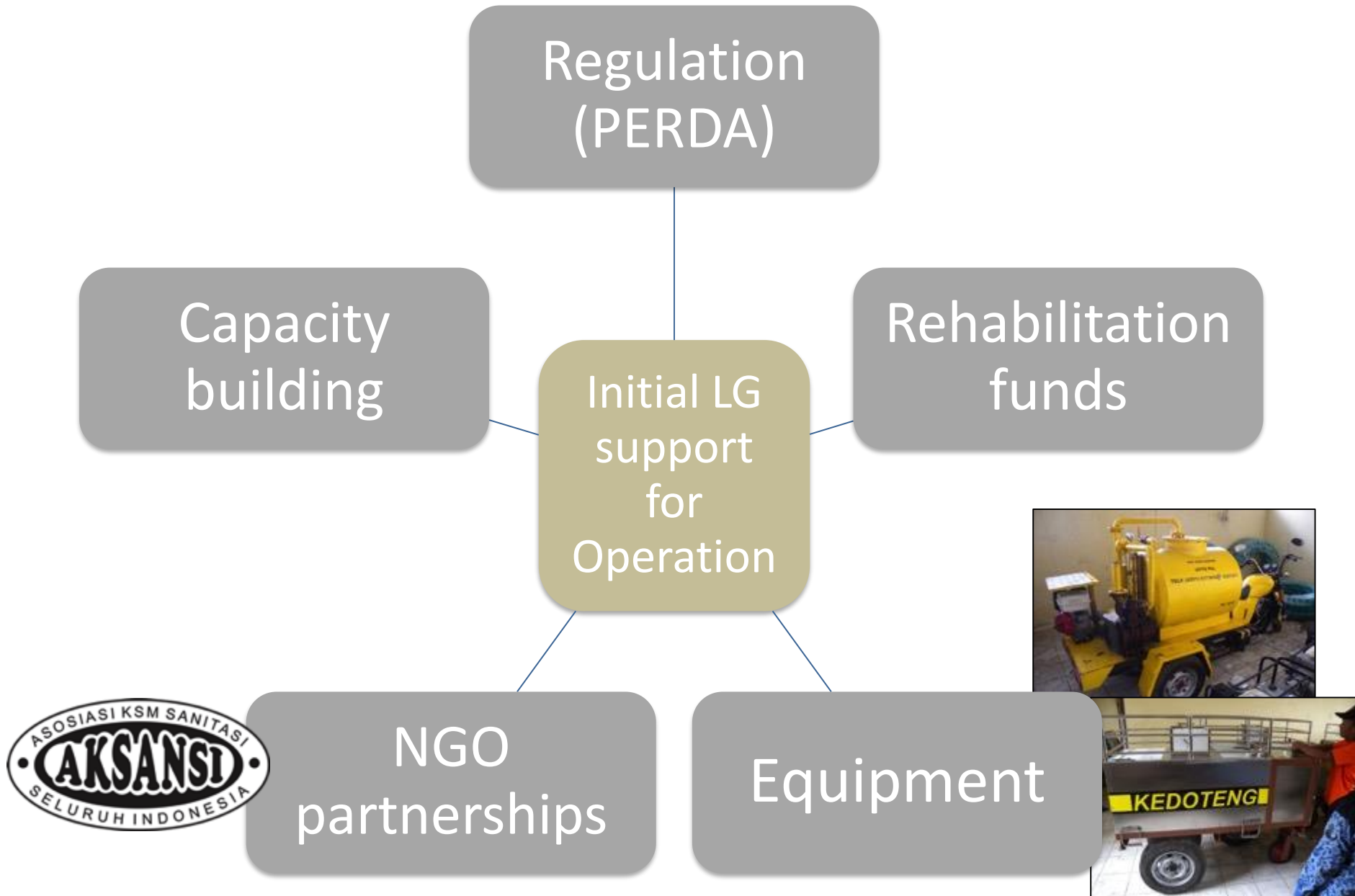
**Ownership**

?

**Financing**

?

A few local governments are starting to provide support.





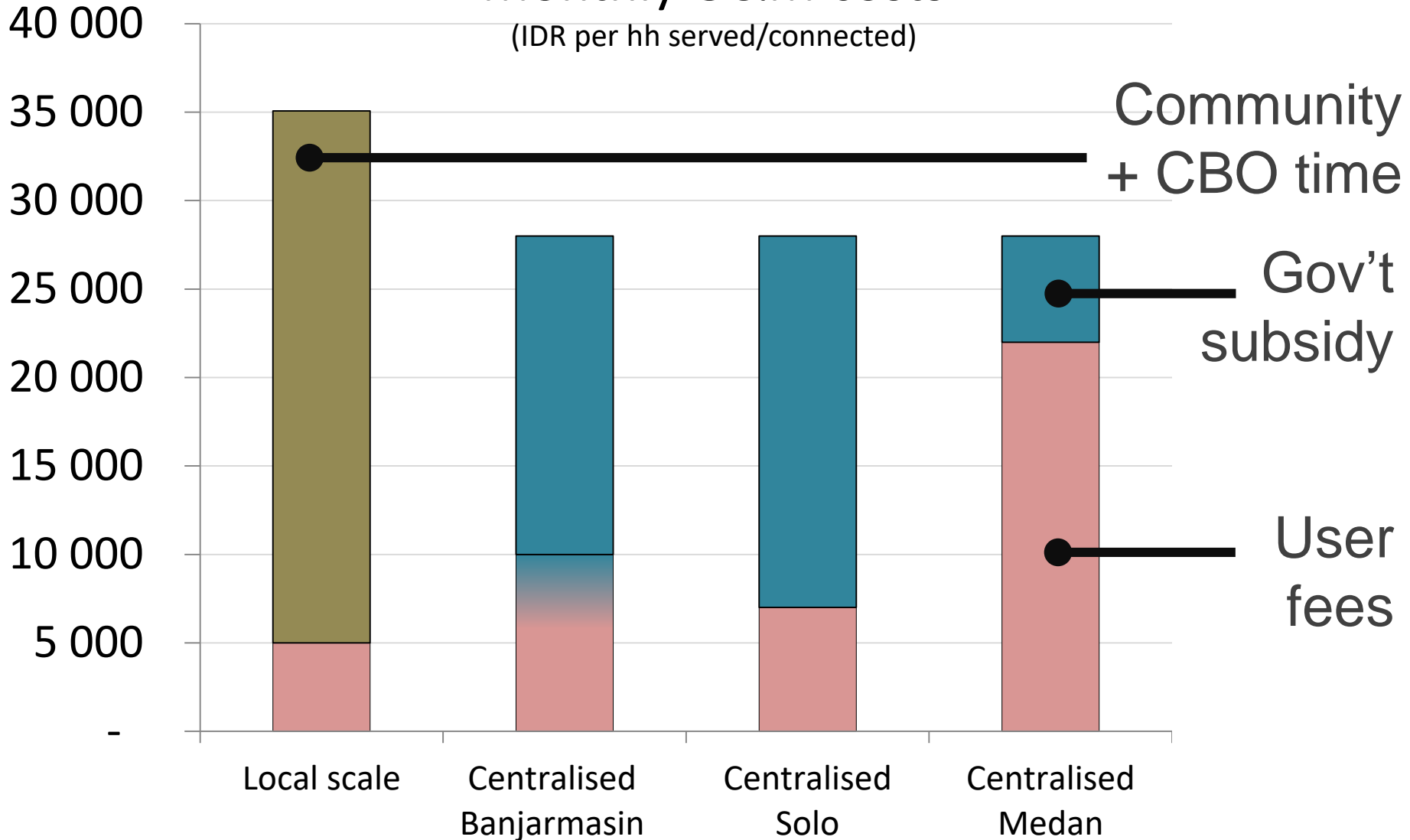
# Most CBOs require more financial and technical capacity.

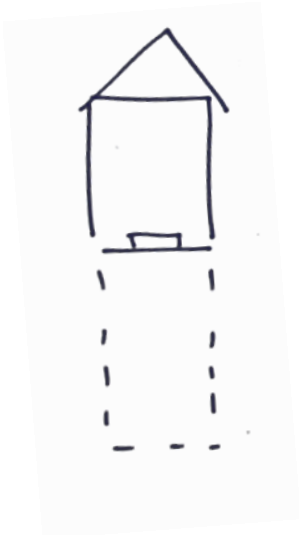
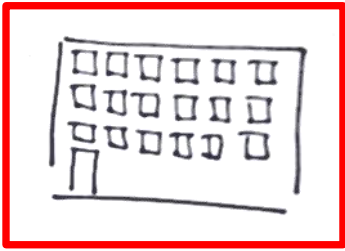
	<b>Manageable</b>	<b>Challenging / unmanageable</b>
<b>Operation</b>	<ul style="list-style-type: none"> <li>✓ Flush system</li> <li>✓ Check for cracks</li> <li>✓ Plan and track O+M</li> <li>✓ Fix blockages</li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> <b>Monitor effluent</b></li> <li><input type="checkbox"/> <b>Major repairs, rehabilitation</b></li> <li><input type="checkbox"/> Biogas maintenance</li> <li><input type="checkbox"/> Deodorise methane</li> <li><input type="checkbox"/> Increase unused facilities</li> <li><input type="checkbox"/> De-scum</li> <li><input type="checkbox"/> De-sludge</li> </ul>
<b>Financing</b>	<ul style="list-style-type: none"> <li>✓ Record assets</li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> <b>Collect fees</b></li> <li><input type="checkbox"/> Manage treasury book &amp; account</li> <li><input type="checkbox"/> Prepare financial report</li> <li><input type="checkbox"/> Forecast costs</li> <li><input type="checkbox"/> Budget for major expenses, emergencies</li> <li><input type="checkbox"/> Source other income streams</li> </ul>
<b>Demand</b>	<ul style="list-style-type: none"> <li>✓ Conduct health campaign</li> <li>✓ Remind users of responsibilities</li> <li>✓ Provide support</li> <li>✓ Conduct user meetings</li> <li>✓ Clean shared facilities</li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> Educate about system benefits</li> </ul>
<b>Management</b>	<ul style="list-style-type: none"> <li>✓ Recording complaints</li> <li>✓ Hosting mgt meetings</li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> <b>Paying operator</b></li> <li><input type="checkbox"/> <b>Ensuring operator legitimacy</b></li> </ul>

Volunteers keep community systems operating (partially).

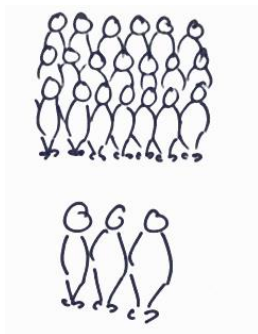
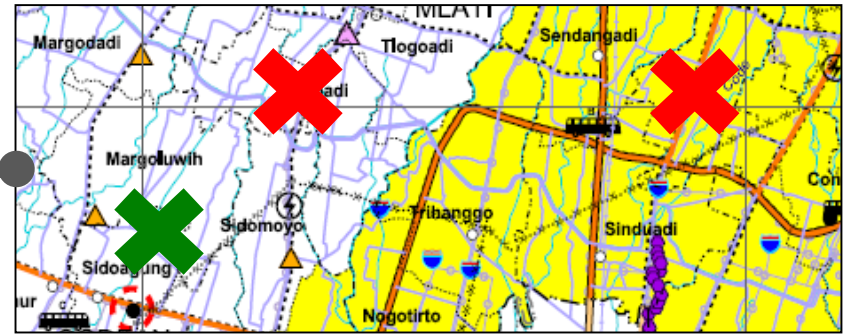
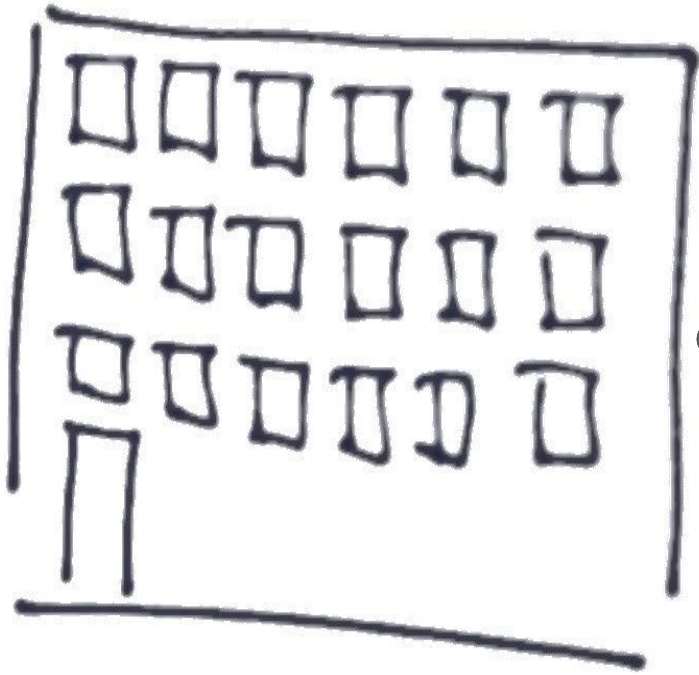
## Monthly O&M costs

(IDR per hh served/connected)

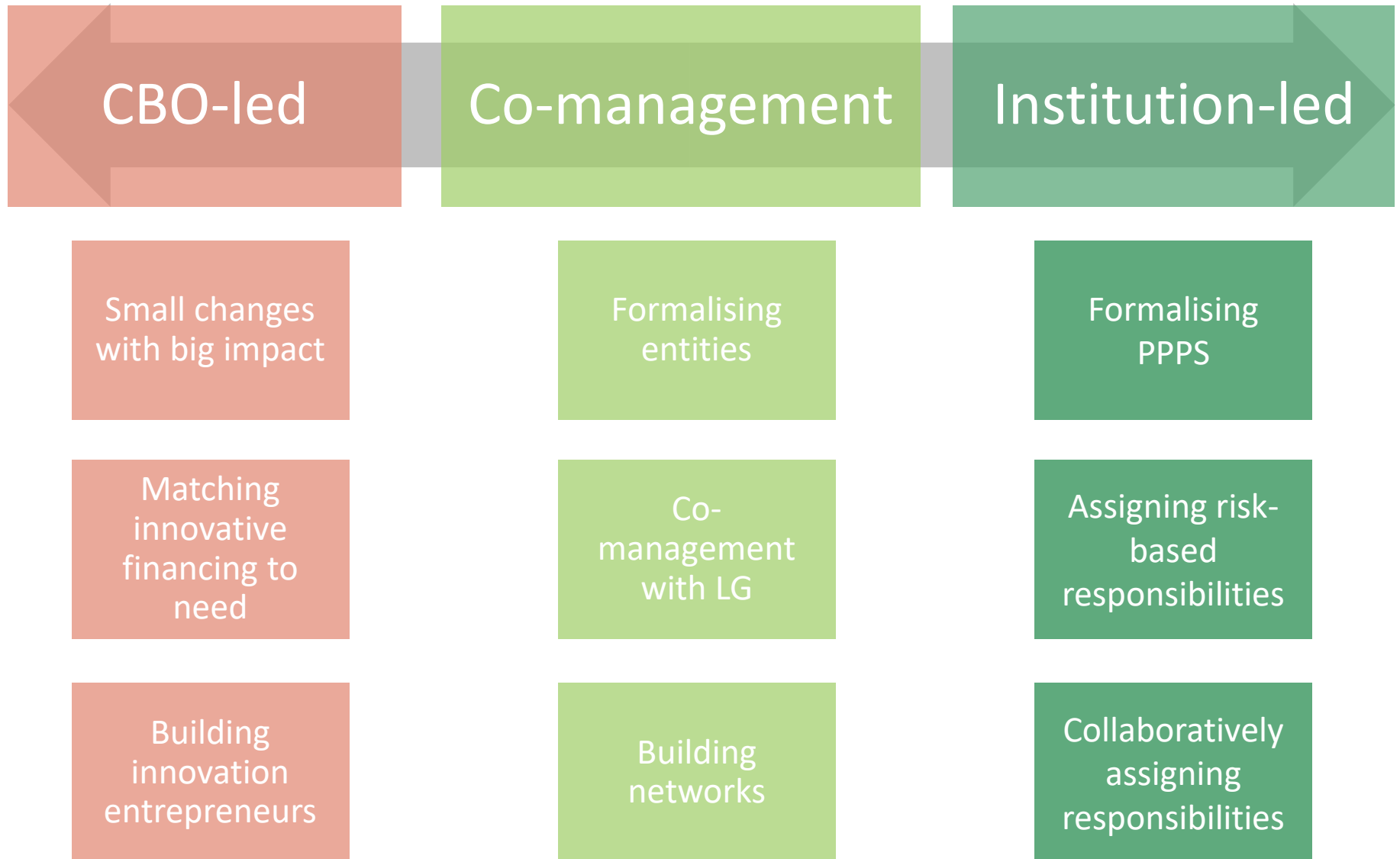




# Suggestions for strengthening governance



Help government improve based on their unique context.

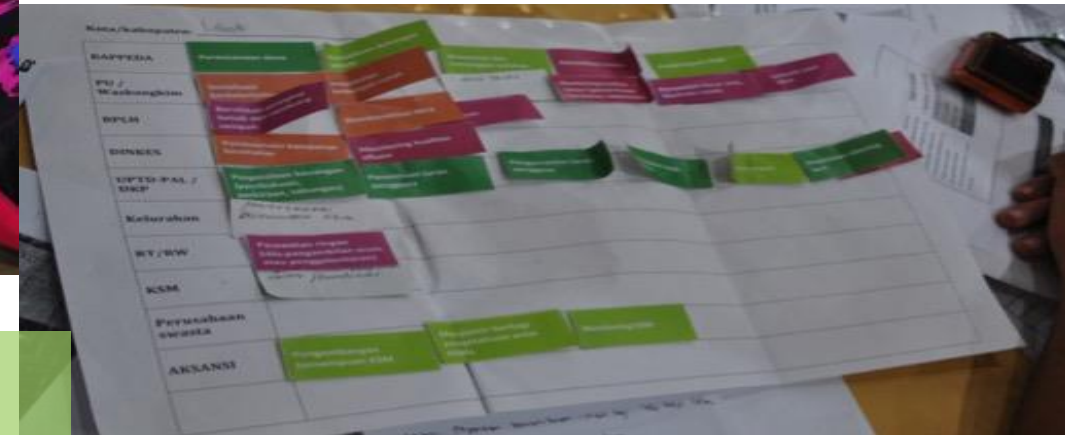


Fun, collaborative games to facilitate exploratory dialogue about governance options.

CBO-led

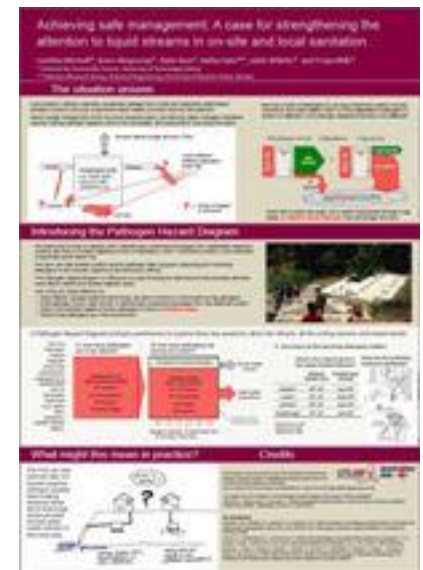


Institution-led



<http://communitysanitationgovernance.info>

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